



Pat Sutherland



Brent Smith

Northshore Utility District Welcomes New Commissioners

Northshore Utility District (NUD) is welcoming two new members to its Board of Commissioners: Pat Sutherland and Brent Smith, both longtime community members.

Pat Sutherland was elected to Position 2, previously held by Commissioner Tom Mortimer. He was sworn in on December 1, 2025 to complete the remainder of Commissioner Mortimer's term and began a full six-year term in January. Sutherland is a former NUD employee with more than 30 years of service, holding roles including Senior Utility Worker, Engineering Technician, and IT Technician.

Brent Smith was elected to Position 5, previously held by Commissioner Suzanne Greathouse, and was sworn in on January 5, 2026. Commissioner Smith is a graduate of the University of Washington (BA, Economics), has spent his career in the real estate industry, and maintains state licenses as both a real estate appraiser and broker. He previously served two terms on the Kenmore City Council and continues advocacy for community recreational facilities.

NUD's five-member Board of Commissioners sets policy for the District and meets twice monthly.



Easy Ways to Save Water at Home

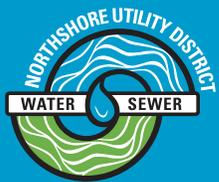
Run full loads: If you have a clothes washer or dishwasher, get the most out of them and only run them when you have a full load. You'll save on water and energy!

Don't pre-wash dishes: Scrape food residue off dishes instead of rinsing them in water. Most dishwashers clean just as well without pre-washing dishes. If you have a dishwasher, use it! Dishwashers use less water than washing by hand. However, if you wash dishes by hand, fill up the sink with soapy water after you have several dirty dishes, and only run water to rinse.

Upgrade your showerhead: Check the gallon per minute (gpm) rating on your showerhead: Changing out a standard showerhead for one that is WaterSense certified (2.0 gpm or less) can save 150 gallons a month if you take a daily 10-minute shower.

Be aware of running water: Turn the water off while brushing your teeth. Standard faucets use 2.2 gallons per minute. Dentists recommend brushing your teeth for a minimum of 2 minutes, so you can save over 4 gallons of water each time you brush.

For more tips, visit www.savingwater.org.



**Northshore
Utility District
Board of
Commissioners**

Trudy Rolla,
Board President

Pat Sutherland,
Board Secretary

Brent Smith,
Commissioner

Bruce Gardiner,
Commissioner

Matt Breyse,
Commissioner

Meetings of
the Board of
Commissioners
are held on the 1st
and 3rd Monday
of each month.
Meetings begin
at 5:00 p.m.
(except holidays)

District Office

P.O. Box 82489
6830 NE 185th St.
Kenmore, WA 98028

Ph: (425) 398-4400
Fax: (425) 398-4430
www.nud.net

**Hours of
Operation:**

Mon - Thur
8:00 a.m. - 4:30 p.m.
Friday
8:00 a.m. - 3:30 p.m.

**(Open 24 hours for
emergencies)**



Roots being removed from a sewer line.

Meet NUD's Maintenance & Operations Team

The Maintenance & Operations (M&O) Team at Northshore Utility District is made up of 27 dedicated employees who work behind the scenes every day to keep your water flowing and your sewer system running smoothly. While most people don't see their work, it's happening 24/7 to make sure the community's water is safe, reliable, and ready when you turn on the tap.

Their jobs cover a lot of ground. They repair water and sewer lines, maintain pumps and storage tanks, take care of fire hydrants and meters, and make sure everything is working the way it should. They also manage tools and equipment, maintain District vehicles and facilities, test water quality, ensure backflow prevention devices are working properly, and provide utility locating and customer support. Safety is a big priority too, so team members receive ongoing training and use protective equipment to do their work safely.

Northshore's water system includes miles of underground pipes, water storage tanks, pumping stations, valves that control pressure, fire hydrants, and customer service lines and meters. The wastewater system includes sewer pipes, lift stations, and other facilities that safely carry wastewater away from homes and businesses. These systems are monitored around the clock using a computerized monitoring system that alerts staff right away if something needs attention.

Keeping all of this running takes skill and experience. Team members are specially trained in both water and wastewater operations, and they rotate duties so they're prepared for a wide range of situations. Staff are also on call after hours to respond quickly to emergencies or urgent customer concerns. This ensures that knowledgeable professionals are always available when they are needed.

Thanks to the M&O Team for protecting public health, safeguarding the environment, and keeping essential services running for the community!

Thank you, Commissioner Greathouse!

Commissioner Suzanne Greathouse served on the NUD Board of Commissioners from 2021 until the end of her term in 2025. Suzanne is CEO/Co-Founder of REPSVR, a virtual reality skills training platform, worked for AT&T for nearly 20 years, and led efforts in construction and engineering, research and development, emergency preparedness and disaster recovery, network security, network operations, and IT product development and support. In 2017, after a family tragedy, she decided to leave AT&T and focus on serving the community and is an active community volunteer with the Kenmore Heritage Society, Evergreen Hospital, Bothell/Kenmore Chamber of Commerce, and Kenmore Business Alliance.

We extend our gratitude for the deep experience and knowledge that Suzanne provided to support NUD's continued ongoing mission to provide necessary services to the community in a safe, reliable, economical, and ecologically responsible manner.