



NUD Commissioners Appoint Ethan Maiefski as General Manager

New General Manager Has 25 Years of Experience with the District

The Northshore Utility District (NUD) Board of Commissioners appointed Ethan Maiefski as General Manager as of May 6, 2025. Maiefski has been with NUD for 25 years. The Board of Commissioners chose Maiefski from among more than 47 applicants through a months-long recruitment process that included three rounds of interviews.

"I am very pleased with the unanimous decision of the Board to appoint Ethan Maiefski as our new General Manager," said Board President Tom Mortimer. "As a NUD employee for the past 25 years, Ethan excelled in his past roles as Maintenance & Operations Director and Assistant General Manager. Given Ethan's outstanding professional experience, the Board and NUD employees have great confidence in Ethan's leadership and know the District is in good hands going forward."

Ethan started his career with NUD as a seasonal employee in 1999. He has been promoted through every position in the Maintenance & Operations division including Director. In 2023, Ethan was promoted to the position of Assistant General Manager. He is known as a leader who invests in his teams, providing professional development opportunities and mentorship as well as technical expertise of the industry.

"I'm grateful for the many opportunities that the District has provided," said Ethan. "Clean water is critical for survival. There is a great sense of accomplishment that comes with knowing our customers can depend on us day in and day out to deliver vital services."

Save with Rebates on Sprinkler Timers and Toilets

Check out these great deals through the Saving Water Partnership for installing water-saving devices:



Sprinkler Timers

Get up to \$100 when you replace an old sprinkler timer with a new WaterSense timer. WaterSense sprinkler timers automatically adjust your watering schedule according to the weather. Switching could help reduce your landscape water use by up to 25 percent.



Toilets

If you need to replace old toilets, you might be eligible for up to \$100 per toilet to replace up to 2 old toilets (pre-2004) per household with new, efficient, MaP PREMIUM rated toilets. Replacing an older toilet is one of the most powerful actions you can take to save water and keep your water bill as low as possible.

For more information and to apply for rebates, go to www.savingwater.org/rebates





Northshore Utility District Board of Commissioners

Tom Mortimer,
Board President

Matt Breyse,
Board Secretary

Suzanne Greathouse,
Commissioner

Trudy Rolla,
Commissioner

Bruce Gardiner,
Commissioner

Board of
Commissioner
meetings are
held on the 1st
and 3rd Monday
of each month.
Meetings begin
at 5:30 p.m.
(except holidays)

District Office

P.O. Box 82489
6830 NE 185th St.
Kenmore, WA 98028
Ph: (425) 398-4400
Fax: (425) 398-4430
www.nud.net

Hours of Operation:

Mon - Thur
8:00 a.m. - 4:30 p.m.
Friday
8:00 a.m. - 3:30 p.m.

**(Open 24 hours for
emergencies)**



Utility Discounts Available to Eligible Customers

To help customers pay for their water and sewer services, Northshore Utility District offers an affordable option for low-income households. The Utility Discount Program provides financial assistance through discounts on utility bills for direct-billed customers, or as rebates for customers who are indirectly billed (such as renters).

Customers can apply for the program any time of year and will receive their discounted utility bills or rebates after eligibility has been established consistent with the program guidelines. The program period is from July 1 through June 30 each year and customers need to reapply each year to provide verification of income. Note that discounts are not retroactively applied.

To apply, visit go to nud.net/assistance-programs and download the application form. For questions about the program, please call us at (425) 398-4400.

Rate Realignment Ensures Safe and Reliable Services

Northshore Utility District (NUD) is committed to providing reliable water and sewer services now and for decades to come. However, a recent analysis revealed that NUD's current rates do not fully cover the actual cost of providing services.

At its April 21, 2025 meeting, the NUD Board of Commissioners took several actions to better align rates with the cost of delivering services. Rate notification letters have been sent to all NUD customers.

Your elected Board of Commissioners welcomes the opportunity to discuss District policies or the future direction of the District with you. **Find more information and download a copy of the rate notification letter at www.nud.net/rate**

Congratulations to the 2024 NUD All Star Recipients

At NUD, we are honored to serve our customers and proud of the work we do for the community. We strive to maintain a culture of excellence, and we recognize employees for going the extra mile.

The following employees recently received All Star Awards for deeds, conduct or work performance, above and beyond the expectations of the respective position, toward the betterment of the District:

Albert Tornero, Facilities Maintenance Technician; Steve Skylstad, Fleet and Facilities Supervisor; Brenda Smith, Executive Assistant Brenda Smith; and John Massey, Lead Customer Service Technician. (Note: Steve Skylstad and Brenda Smith have recently retired. We wish them all the best!)



NUD's 2024 All Star Recipients