

## In Memoriam of Commissioner Margaret Wiggins

by Fanny Yee, General Manager of Northshore Utility District

The District's long-time Commissioner, Margaret Wiggins, passed away unexpectedly on August 24, 2016, at age 63. She served on the District's Board of Commissioners continuously since 1998.

Margaret first ran for the Board position in 1997 to fill a vacancy created by the resignation of another Board member. At that time Margaret, her husband and their two sons had been living in the District for 19 years. An Air Force veteran and a former project manager for US West Communications, Margaret

emergency preparedness and cost containment. As staff, we all knew that our recommendations must withstand vigorous scrutiny by Margaret if it might increase the cost of operating the District. She extended the same inquisitive resolve towards rate adjustment proposals from King County and the Seattle Public Utilities —our wholesale suppliers—to keep costs down for the ratepayers.

Besides being busy with her work on behalf of the District, Margaret found



Late NUD Commissioner Margaret Wiggins (at left, pictured here in 2013 with Commissioner Trudy Rolla and Senator David Frockt).

As part of her deep commitment to serving District and ratepayer interests, Margaret gave many hours meeting with state, regional, and local agency officials.

was active in the community and served as a Precinct Committee Officer for the Republican Party.

Having retired from regular employment and with two grown children, Margaret was able to direct her energy to the office of Commissioner and devoted a substantial amount of time to the District. In addition to serving on the Board, she represented the District on numerous committees addressing regional, state or countywide issues. After almost two decades of participation, Margaret was recognized as a leader among the appointed and elected officials of most agencies within the water and sewer industry.

Margaret always took her duties as Commissioner very seriously. She demonstrated a keen interest in areas of

time to continuously hone her skills to better serve the public. While serving as Commissioner, Margaret attained the highest designation—the Gold Certificate—from the Commissioner Accreditation Program, issued by the Washington Association of Water and Sewer Districts.

Commissioner Wiggins' devotion to her elected office did not go unnoticed. Last November, she was re-elected to the position of Commissioner, receiving almost 72% of the total votes. For her re-election campaign, she only put out seven old yard signs left over from the previous elections.

Margaret will be greatly missed by those she represented, her friends and colleagues in the industry and the District staff. ♦



PREPARE NOW,  
BE READY THEN

### September is National Emergency Preparedness Month



Great time to take stock of your family safety plans and emergency supplies—or get started making them! We put together a few resources to help you at [www.nud.net/prepare](http://www.nud.net/prepare).

**IN THE EVENT OF AN EMERGENCY,  
WILL YOU BE PREPARED WITH:**



**AN EMERGENCY SUPPLY KIT** that includes food and water for each family member for at least 3 days? Find a full recommended supply list at [www.ready.gov/kit](http://www.ready.gov/kit).



**A FAMILY EMERGENCY PLAN** that outlines how you'll reach everyone and where you will meet up in an emergency? Links to plan templates for adults and kids are at [www.nud.net/prepare](http://www.nud.net/prepare).



**ACCESS TO EMERGENCY FEEDS** from the city, county, or other emergency agencies? Update your emergency contact info and subscribe to city and King County emergency alerts. Links on our website.



**A CONNECTED COMMUNITY** to share resources and support during emergencies? Consider joining a CERT (Community Emergency Response Team) for basic training to help support your community in a disaster situation. Find info on local programs on our website.

**Northshore  
Utility District  
Board of  
Commissioners**

Trudy Rolla,  
President

Don Ellis,  
Board Secretary

Bruce Gardiner,  
Commissioner

Robert Peterson,  
Commissioner

Margaret Wiggins,  
Commissioner

Board of  
Commissioner  
Meetings  
are held at the  
District Office  
on the first and  
third Monday  
of each month  
at 5:30 p.m.  
(except holidays)



**District Office**

P.O. Box 82489  
6830 NE 185th St.  
Kenmore, WA 98028

Ph: (425) 398-4400  
Fax: (425) 398-4430  
[www.nud.net](http://www.nud.net)

**Join us online to get:**

- ▶ Emergency updates
- ▶ Tips on saving money, conserving water, and protecting your pipes
- ▶ Updates on projects that may affect your area



# Position Open for New Commissioner

With the untimely passing of late long-time Commissioner Margaret Wiggins, State laws require that the remaining members of the Board of Commissioners appoint a replacement to serve in Margaret's position.

To that end, the District will accept applications for a Commissioner to serve on the Board until the end of 2017.

The successful candidate must stand for election in November 2017 for the remainder of Commissioner Wiggins' term until the end of 2021. This is an opportunity for those who are interested in public service to the community.

Northshore Utility District is a special purpose district formed under title 57 of the Revised Codes of Washington. The District is governed by a Board of five Commissioners. Acting as a body, the Board sets policies to guide the operations of the District. The office of Commissioner is elected at large for a six-year term.

The applicant must be a registered voter residing within the District. A minimum time commitment of approximately 100 hours per year is required.

**Any party interested in filling this role should send a resume and cover letter to:**

**Northshore Utility District  
Attn: HRA  
6830 NE 185th Street  
Kenmore, WA 98028**

The letter should include a statement explaining the applicant's interest in the position. All applications received before October 1, 2016, will be considered. Selected applicants will be invited for an interview. The Board of Commissioners will make the appointment around November 14, 2016.

Inquiries about the nature of the Commissioner position may be made by email to [HRA@nud.net](mailto:HRA@nud.net).

## YOUR FAQs

### What's That Brown/Yellow/Orange Stuff in My Water?

You might see a brown, orange, or yellow tint to your water for a couple of reasons, both easy to address:

**1. YOUR PLUMBING MAY BE OLDER GALVANIZED IRON.**

This material corrodes over time, causing a rusty tint from the iron mineral. You'll usually see it first thing in the morning or after periods of lower water use. It does not mean you need to replace your plumbing immediately, unless you also notice a major reduction in water flow.

**The easiest way to clear the discoloration is to flush briefly with cold water.**

**2. IF DISCOLORATION IS SUDDEN, THE CAUSE MAY BE ACTIVITY AT A NEARBY HYDRANT OR WATER MAIN.**

Sudden changes in water flow, such as a main break, flushing event, or hydrant use, can disturb sediment in the pipes and cause temporary discoloration. The sediments do not pose a health concern and usually clear up quickly once the activity has ceased. It's usually best to wait for the water to clear before washing clothes.

**If the water does not clear on its own: let it sit for 1 to 2 hours. Then run cold water for a few minutes in your bathtub or shower.** If the issue remains, contact us 24/7 at (425) 398-4400 or email [dispatch@nud.net](mailto:dispatch@nud.net).



## SERVICE TIP

### Preparing Your Emergency Water Supply Is Easy—Here's How:

We do our utmost to make sure you always have clean and safe water to drink. But in a major event, the water transport system could be damaged and you could be without water.

**Maintaining a home emergency water supply is critical—at least 3 gallons per person or pet.**

With a little planning and repetition, it's easy to put together. You have two basic options:

- 1. BUY COMMERCIALLY BOTTLED WATER AND ROTATE THROUGH EVERY 6 MONTHS TO 1 YEAR.**
- 2. STORE TAP WATER IN YOUR OWN CONTAINERS AND REPLACE YEARLY.**

Commercially bottled water is convenient. But it's also more expensive (\$.02 for tap water in a \$5.00 case of bottled) and creates more waste.

**We created a short video to help walk you through how to safely prepare and store your emergency water supply—find it at [www.nud.net/prepare](http://www.nud.net/prepare).** Written instructions are also available.

Whichever method best fits your needs, make updating your emergency water supply an annual event, and you'll always be prepared!