

NUD Customers Received Over \$23K in Rebates for 2011



In 2011, 264 of our customers took advantage of the various incentive programs offered by the District and received \$23,178 in rebates. In addition, many also took advantage of the free low-flow shower head exchange

program available from the District.

These rebates and water-saving devices are offered to our customers through the Regional 1% Water Conservation Program. The District takes part in the program as a wholesale customer of Seattle Public Utilities. These rebates and free water-saving devices are provided by Seattle Public Utilities. The District pays for the program as part of the wholesale supply contract.

There are a total of four programs for which our customers are eligible:

- WashWise High Efficiency Clothes Washer Program – Depending on the washer you purchase, rebates can be up to \$100. 166 NUD customers took advantage of this rebate in 2011.
- Multi-family Toilet Replacement Program – This

\$100 rebate is for replacing an older toilet with a new water-efficient toilet. New toilets use 1.6 gallons per flush (GPF) while the older toilets use between 2.5 and 5 GPF.

- Water Efficient Irrigation Improvement Program (residential and commercial) – There are rebates for upgrades made to existing systems (\$100-\$450), new systems (\$50) and commercial rebates for both new and old systems.
- Commercial, Industrial, and Institutional Efficiency Program (Water Smart Technology and Commercial Pre-Rinse Spray Heads) – These rebates have many categories, from toilets to medical equipment, ranging from \$80 to a maximum of 50% of the project cost.

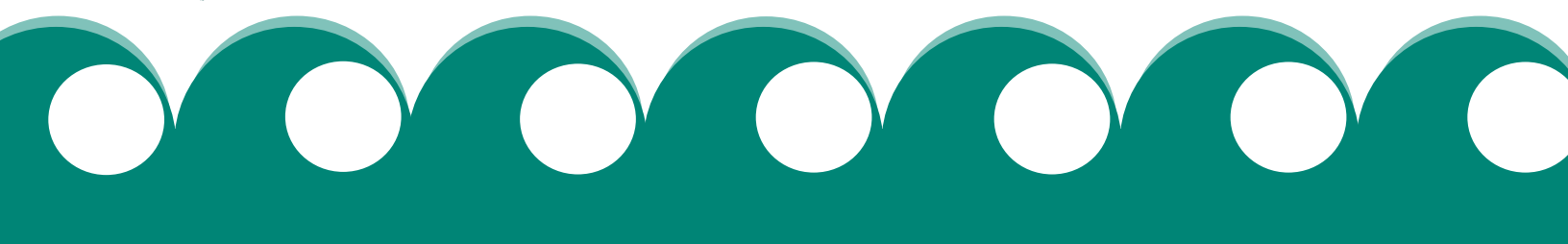
We hope these programs will encourage all of our customers to take advantage of the great water saving products that are available to help conserve water and cut down on water bills. For a complete listing of all rebates available, go to: www.savingwater.org/rebates.htm. ♦



Email Reminders & One-Time Bill Payments

Have you signed up for e-mail account notifications? NUD will send you an e-mail reminder when your statement is ready for viewing on-line, when your 5% discount is about to expire, when your bill is about to become past due, and when there has been a credit or charge posted to your account. These notifications will not replace the billing statement you receive in the mail. This is just an added courtesy to help you keep track of your bill.

We also have expanded our on-line service to include a one-time payment option. Go to <https://customers.nud.net> to set up your notifications or make a one-time payment. If you have any further questions, please call the Finance Department at (425) 398-4402. ♦



Free Native Plant Class at NUD

Join us for a free Savvy Gardener class, "Native Splendor in the Garden" hosted by Northshore Utility District. This is one of many classes designed to inspire gardeners while sharing practical advice on creating and maintaining healthy, beautiful landscapes that are good for you and the environment. These classes are brought to you by the Saving Water Partnership, Cascade Water Alliance and individual utilities such as Northshore Utility District.

Wednesday, April 25th, 2012
6:30 pm to 8:00 pm
at Northshore Utility District

Native Splendor in the Garden - By Susie Egan, Master Gardener and Owner of Cottage Lake Gardens.

Come be inspired as you learn about Cottage Lake Gardens, a lush natural woodland garden created by Susie Egan in Woodinville, Washington. Learn what native trees, shrubs, perennials, ferns and groundcovers that not only give the most beauty but also are low maintenance, drought tolerant, pesticide free and provide food and shelter for wildlife. To register and see the complete class listing visit: <http://savingwater.org/savvygardenerclasses.htm>. ♦



Call Before You Dig

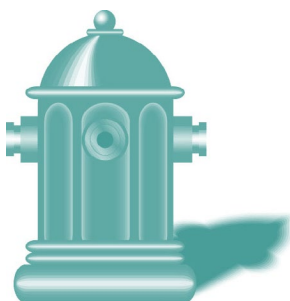
Tree roots are one of the most common causes of sewer service piping failures and can be very costly to you. For this reason, it is highly encouraged that customers maintain adequate clear zones around their sewer pipes prior to planting trees and plants.

Before planting, call 1-800-424-5555 for utility locates or call the District's Operations Department to get a copy of the record drawing of your sewer system at 425-398-4403. Plant Smart! ♦



Meter & Hydrant Access Reminder

Have you checked your shrubs or groundcover lately? Do they need a trim? Please remember to keep meter boxes and hydrants clear and unobstructed. Your water meter must have at least a two-foot radius and a six-foot vertical clearance and hydrants must have a three-foot radius free of vegetation and debris.



If a meter is inaccessible due to debris, overgrown vegetation, parked vehicles located over the meter box or any other obstructions, the property owner shall be assessed a special access charge in the amount of \$30.00 for each instance that the meter is determined to be inaccessible for attempted meter reading or repair. Please remember that we read every meter every other month. We want to keep our meter readers safe and unscathed during the performance of their duties. ♦

Northshore
Utility District
Board of
Commissioners:

Robert Peterson
President

Don Ellis
Secretary

Bruce Gardiner
Commissioner

Trudy Rolla
Commissioner

Margaret Wiggins
Commissioner

Board of
Commissioner
Meetings
are held at the
District Office
on the
first and third
Monday of each
month at 5:30 p.m.,
except Holidays.



District Office
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www.nud.net