

the Flow

A Publication of Northshore Utility District

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Yes, Appearances Do Matter!

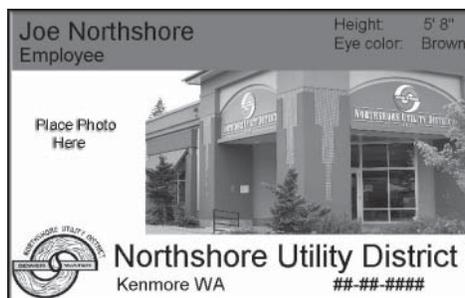
The May 6, 2005, headline reads: "PSE Impersonator On The Prowl." A man posing as a contractor for Puget Sound Energy might be trying to talk his way into Seattle-area homes. The man claimed to be a contractor with Puget Sound Energy and requested access inside the property of a Queen Ann Hill home to check for a gas leak. The suspicious homeowner called PSE and was quickly told that the man was not one of their workers.



NUD District Staff display samples of the uniform

our employees come to your neighborhood, a white District vehicle with our logo on it will be parked nearby. All of our field employees are required to carry employee ID cards (see sample below). They will be in full uniform of dark navy blue shirts/jackets or bright orange safety T-shirts/jackets and blue jeans. All uniforms have our logo stitched in the left breast pocket area. They will also be wearing logo caps or hardhats.

In April this year, the District also received a call from a homeowner about two people in beige uniforms claiming to be our meter readers. Although never apprehended, the two were also imposters. For your safety and to avoid confusion, we want to tell you a little about our field workers. First, if



Employee ID Card: Blue top band with full-color photos

When our field workers come to your door, please feel free to ask to see their employee ID card. As we cannot stand guard over every facility that we have in our service areas, we rely on our neighbors to report any suspicious activities to protect our systems and to keep your water supply safe. Our 24-hour phone number is 425-398-4400. Your cooperation is appreciated! ■

Take Advantage of Wash Wise Rebates!



If you are a Northshore Utility District (NUD) customer and you are considering the purchase of a new washing machine, think about taking advantage of the Wash Wise Rebate Program offered through the Saving Water Partnership, which Northshore Utility District is a partner of.

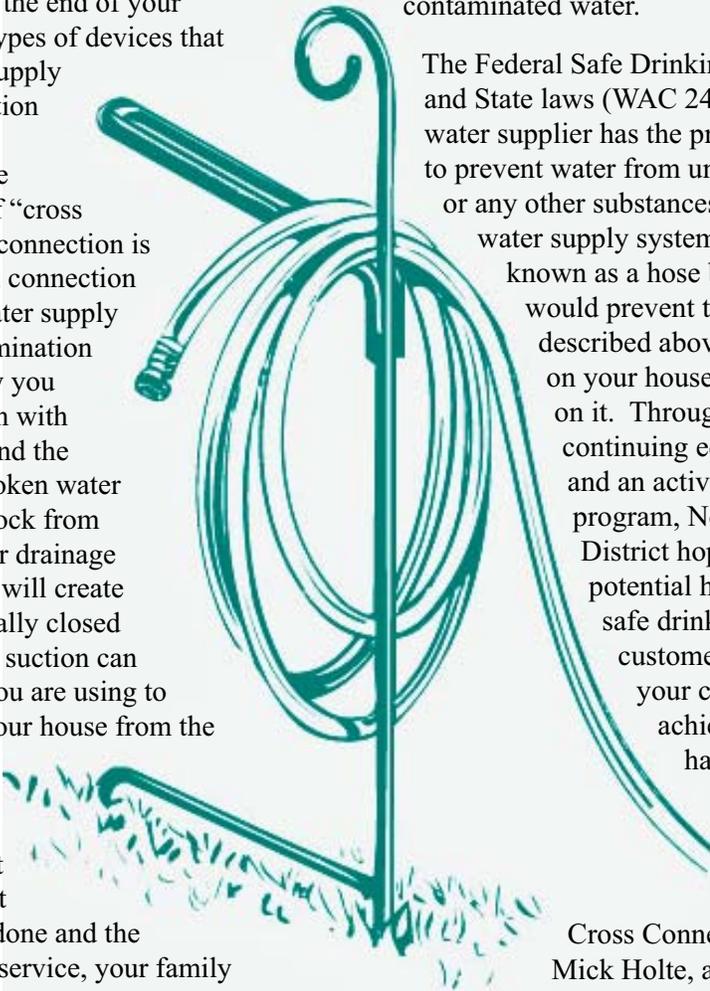
Certain water and energy saving washing machines are qualified as eligible for the rebate program and a list of these machines can be found on the Saving Water Partnership website at www.savingwater.org. Brochures containing the Rebate Coupon are available at the District Office.

For more information, or to have a brochure mailed to you, please contact the District's Conservation Coordinator Carl Lunak, at 425-398-4419. ■

Cross Connection can be Deadly!

It is the time of year to be out doing yard work. Are you one of the thousands who use a chemical sprayer on the end of your garden hose? These types of devices that connect to the water supply without proper protection from contamination can be deadly. It is the most common form of "cross connection". A cross connection is any actual or potential connection between the public water supply and a source of contamination or pollution. Let's say you are spraying your lawn with one of these devices and the water district has a broken water main just down the block from your house. The water drainage from the broken main will create a vacuum in the normally closed system. The resulting suction can cause the chemicals you are using to be sucked back into your house from the hose. The chemical can then enter the public water supply system without anyone knowing about it. After the repair is done and the water main is back in service, your family

members or neighbors may decide to have a drink of water. They could be drinking your chemically contaminated water.



The Federal Safe Drinking Water Act of 1974 and State laws (WAC 246-290-490) say the water supplier has the primary responsibility to prevent water from unapproved sources or any other substances from entering the water supply system. A simple device known as a hose bib vacuum breaker would prevent the deadly situation described above. Every hose bib on your house should have one on it. Through public awareness, continuing education programs and an active cross connection program, Northshore Utility District hopes to eliminate this potential hazard and provide safe drinking water to our customers. We must have your cooperation to achieve this goal. If you have any questions or know of any cross connection hazards, please call the District's

Cross Connection Specialist Mick Holte, at 425-398-4417. ■

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President

Trudy Rolla
Secretary

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Commissioner

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Board of
Commissioner
Meetings
are held
first and third
Mondays
6 p.m.
at the
District Office

Rain or Shine! - NUD Volunteers Clean Up



L-R: Steve Chelini, Mick Holte, Dave Jones, Marcy Wirtz, Steve Schommer, Rich Karschney, Bill Bogdan and Muriel Fischer

Twice a year Northshore Utility District employees donate their time to pick-up roadside debris on a one-mile stretch of Juanita Way. Information on the Adopt-a-Road program can be found by contacting the Adopt-a-Road Coordinator at (206) 296-3807 or by going to: www.metrokc.gov/kcdot/roads/adopt. ■



District Office
P.O. Box 82489
6830 NE 185th St.
Kenmore, WA 98028

425-398-4400
425-398-4430 fax

www.nud.net



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