

the Flow

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D.R. Williams Lift Station

On April 28, 2009, members of the community, friends and family, construction contractors and District employees came together to dedicate the newly completed sewer pump station #14 in honor of Dennis Richard Williams, a 33-year employee of the District. Sewer pump station #14, now known as the D.R. Williams Station, serves the area south of Simonds Road to NE 143rd St. between 84th Ave NE and 92nd Ave NE covering over 170 acres.

Mr. Williams, known as Rick to most, has served the Northshore community as an employee of the District beginning as a utility worker, and for the past nine years, as the Sewer Utility Supervisor. Rick has seen the District develop

over the years and is well known throughout the community as a knowledgeable, hardworking

professional who is committed to providing outstanding public service. "With Rick approaching retirement, we thought it was fitting to name the new station in his honor for all his years of dedicated service to the District," said Al Nelson, Operations Director.

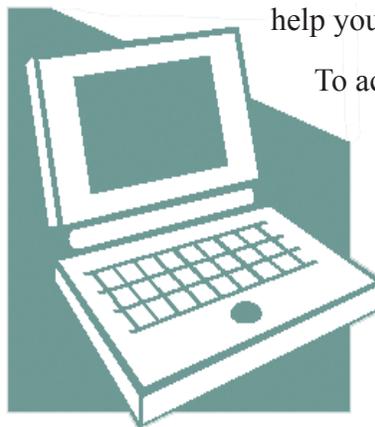
The new station has been on the District's capital improvement project list since 2003 and is replacing a failing and undersized system that was built in 1977. After ten months under construction the new station now has the capacity to serve this community for decades to come. ♦



From left to right: Operations Director, Al Nelson; Supervisors, Rick Williams and Bill Bogdan, and Asst. Supervisor Ethan Maiefski.

On-Line Reminders Are Here!

You can now sign-up for e-mail account notifications! NUD will send you an e-mail reminder when your statement is ready for viewing on-line, when your 5% discount is about to expire, when your bill is about to become past due, and when there has been a credit or charge posted to your account. These notifications will not replace the billing statement you receive in the mail. This is just an added courtesy to



help you keep track of your bill.

To access your account, we need to have your e-mail address on file for each account that you have with the District. Once we have the e-mail address tied to your account, you can then register on the website.

Go to <https://customers.nud.net> to set up your notifications or if you have any further questions, please call the Finance Department at (425) 398-4402. ♦



Meter Access Reminder

Have you checked your shrubs or groundcover lately? Do they need a trim? Please remember to keep those meter boxes clear and unobstructed. Your water meter must have at least a one foot radius around and six feet above, free of vegetation and debris.

If a meter is inaccessible due to debris, overgrown vegetation, parked vehicles located over the meter box or any other obstructions, the property owner shall be assessed a special access charge in the amount of \$30.00 for each instance that the meter is determined to be inaccessible for attempted meter reading or repair. Please remember that we read every meter every other month. In other words, we read 1,200 meters on an average day. We want to keep our meter readers safe and unscathed during the performance of their duties. ♣



Saving with Every Flush

Did you know that toilets are the biggest water wasters in the home? Whether you have a very old toilet or a modern model, the new generation of 1.28 gallons per flush WaterSense toilets will save you water and money. Most households can easily save thousands of gallons of water and more than \$100 a year on utility bills by installing a WaterSense toilet, without sacrificing performance.

When choosing new toilets, look for the WaterSense label – this label is your guarantee of performance, efficiency and quality. They have been independently tested and proven to perform, and are available in local stores.

Checking a Toilet for Leaks

Unknown water use is most often the result of a leaking toilet. Sometimes toilet leaks aren't seen or heard. It is a good idea to check for a leaking toilet at least once a year. Here's how:

1. Remove the TANK lid.
2. Put 5-10 drops of food coloring in the TANK. Put lid back on but don't flush it yet.
3. After about 10 minutes, look in the BOWL. If you see color, you have a leak.



The main causes of a leak are either a "fill valve" that will not shut off or a bad "flapper".

Fill valve problem

A fill valve problem will cause water to flow over the "overflow tube", either because the water level is set too high or it won't shut the water off. If you can't adjust the water level lower or can't get the fill valve to shut off, replace the fill valve. Pedestal fill valves are considered more reliable than the ball and float type.

Bad flapper

If you had water run into the bowl during the dye test and the water level is not set too high, your flapper is probably leaking and it should be replaced. If your old flapper has a float on the chain, make sure your new one does too (or put the old float on the new chain). When replacing a toilet flapper, remember that it is very important to replace it with the proper flapper model for your toilet. Using a standard flapper in many 1.6 gallon toilets can make the toilet flush up to 3.5 gallons per flush (except FlushStar models). ♣

NUD Volunteers Clean-Up

Twice a year, Northshore Utility District employees and their family members, volunteer to pick-up road side debris on a one-mile stretch of Juanita Way NE, north and south of NE 138th St. NUD has been involved with cleaning-up this roadway for more than 8 years through the King County Adopt-a-Road program. More information on the Adopt-a-Road program can be found at www.metrokc.gov. A big thank you to all the NUD volunteers for their contribution! ♣



Northshore Utility District Board of Commissioners:

Margaret Wiggins
President

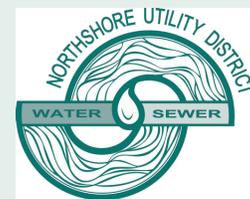
Bruce Gardiner
Board Secretary

Don Ellis
Commissioner

Robert Peterson
Commissioner

Trudy Rolla
Commissioner

Board of
Commissioner
Meetings
are held at the
District Office the
first and third
Monday of each
month at 5:30 p.m.



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