

NUD Customers Received \$45K in Rebates for 2009

In 2009, 436 of our customers took advantage of the various incentive programs offered by the District and received \$44,975 in rebates. In addition, many also took advantage of the free low-flow shower head exchange program available from the District.

These rebates and water-saving devices are offered to our customers through the Regional 1% Water Conservation Program. The District takes part in the program as a wholesale customer of Seattle Public Utilities. These rebates and free water-saving devices are provided by Seattle Public Utilities. The District pays for the program as part of the wholesale supply contract.

There are a total of four programs for which our customers are eligible:

- WashWise High Efficiency Clothes Washer Program – Depending on the washer you purchase, rebates can range from \$50 to \$100.
- Multi-family Toilet Replacement Program – This \$100 rebate is for



replacing an older toilet with a new water-efficient toilet. New toilets use 1.6 gallons per flush (GPF) while the older toilets use between 2.5 and 5 GPF.

- Water Efficient Irrigation Improvement Program (residential and commercial) – There are rebates for upgrades made to existing systems (\$100-\$450), new systems (\$50) and commercial rebates for both new and old systems.
- Commercial, Industrial, and Institutional Efficiency Program (Water Smart Technology and Commercial Pre-Rinse Spray Heads) – These rebates have many categories, from toilets to medical equipment, ranging from \$80 to a maximum of 50% of the project cost.

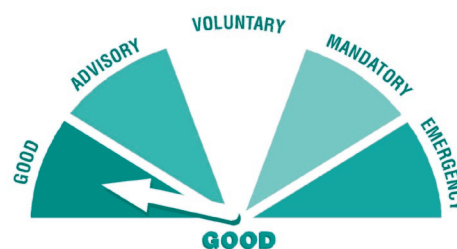


We hope these programs will encourage all of our customers to take advantage of the great water saving products that are available to help conserve water and cut down on water bills. For a complete listing of all rebates available, go to: www.savingwater.org/rebates.htm. ♦

Current Water Supply Conditions and Outlook

Seattle Public Utilities supplies water to 1.3 million people and businesses in the region. Nearly all of this water is from the 90,000-acre Cedar River Watershed and the 13,300-acre South Fork Tolt River Watershed in eastern King County.

Our Supply Outlook for water supply is good for the summer months even though the snowpack is below the long-term average for this time of year.



For the week of February 15th, 0.62 inches and 0.58 inches of precipitation were recorded in our Cedar and South Fork Tolt River watersheds, respectively. Water consumption for the previous seven days averaged approximately 105 million gallons per day (mgd). That is more than the 104 mgd consumed during the same period last year, and less than the average of 112 mgd used during the same period over the years 1999-2008. ♦

Protecting Public Health and the Environment

Protecting water quality starts with each of us. *The items below belong in the trash not the toilet.*

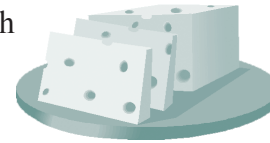
- Expired & unused prescriptions or over-the-counter medications
- Cleaning wipes
- Disposable diapers, nursing pads & baby wipes
- Facial wipes
- Dental floss & teeth whitening strips
- Kitty litter
- Band-aids & bandage wrappers
- Cotton balls, swabs & pads
- Hair
- Condoms
- Tampons, mini & maxi pads



Flushing the wrong thing down the toilet damages your household plumbing, the environment, and the wastewater treatment system. If it isn't biodegradable, put it in the trash can, not the toilet, or recycle it.

F.O.G - What is it?

In the kitchen, FOG; Fats, oils, and grease, are found in many foods such as meats, sauces, salad dressings, deep fried foods, cheese, butter, and many more. These foods do not belong in the drain. The easiest thing that you can do to keep grease out of the sewer system is:



- Never pour grease down the sink or into the toilet. Let the grease cool and solidify, then place it in the garbage can for disposal.
- Use a strainer in the sink to catch food scraps and other solids and then place them in the garbage.
- Wipe heavy oil or grease out of dishes with paper towels before washing in the sink. Throw the used paper towels in the garbage.

These simple steps can help prevent pipe blockages and sewer overflows. Sewer backups can be a health hazard, cause damage to homes, and threaten the environment. Remember, prevention is the key. For more information on how to protect your environment visit: <http://dnr.metrokc.gov/wtd/community/thingstodo.htm>. ♦

The Spring Garden Fair is Here!



The 2010 Spring Garden Fair is fast approaching. The Fair will be held Saturday, April 24, 2010, at the UW Bothell Campus. There will be informational booths to help answer your difficult gardening questions as well as a plant sale. Master Gardeners and Composters will also be available to share tips on how to design, plant, and maintain a spectacular Water-Wise garden. Featured speakers will be Ciscoe Morris and Meeghan Black. For more information visit www.springgardenfair.com. ♦

Email Announcement

The District has the contact email addresses for about 30% of our customers. We would like to have the contact email address for all of our customers for emergency notification. There will be a message in your future bills requesting that information. Please write your email address on the remittance stub and return it to us when you pay your bill. ♦

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Utility District
Board of
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Robert Peterson
Board Secretary

Don Ellis
Commissioner

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Commissioner

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Commissioner

Board of
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Meetings
are held at the
District Office
on the
first and third
Monday of each
month at 5:30 p.m.
except Holidays.



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