



Northshore Utility District

ADDRESS

6830 NE 185th St
Kenmore WA 98028-2684
PO BOX 82489
Kenmore WA 98028-0489

TELEPHONES

Admin: (425) 398-4402
Operations: (425) 398-4403
Engineering: (425) 398-4401
Information: (425) 398-4400

FAX NUMBERS

Admin/Eng (425) 398-4430
Operations: (425) 398-4432
Purchasing: (425) 398-4434
Website: www.nud.net

Dear Customer,

We wish to take this opportunity to welcome you to our neighborhood. Along with the purchase of your new home, you have also "purchased" an ownership interest in Northshore Utility District. We are the local water and sewer utility serving you and your neighbors in the area. We hope the following information helps you get to know us.

A Board of five Commissioners governs the District. Resident-voters like you have elected us as representatives to set the operating policies of the District. The Board, in turn, appoints a General Manager to oversee the day-to-day operations.

The Board holds public meetings on the first and third Monday of each month. We encourage you to attend if you are interested in the operations of the District. Our office hours are 8:00 AM to 4:30 PM, Monday through Friday. You can reach us at (425) 398-4400.

We read your water meter and bill you once every two months. The reading and services rendered dates are printed on top of your bill. The consumption graph on your utility bill will help you evaluate your usage from year to year. If you pay your bill within 30 days of the bill date, you will receive a 5% discount. The District's bi-monthly service rates for residential single-family homes are as follows:

WATER:

| | |
|-----------------------------|---------------------------|
| Base Charge | \$29.00 |
| Usage Charge | |
| 0 to 12 Hundred Cubic Feet | \$2.00/Hundred Cubic Feet |
| 13 to 15 Hundred Cubic Feet | \$2.75/Hundred Cubic Feet |
| 16 to 23 Hundred Cubic Feet | \$3.75/Hundred Cubic Feet |
| Over 24 Hundred Cubic Feet | \$4.75/Hundred Cubic Feet |

The District has devised this inverted block structure to promote conservation. In other words, the more you use, the more you pay. Depending on weather, the year-round average consumption of residential single-family customers in our District is around 1,400 cubic feet for two months.

SEWER:

The sewer service rate is a flat fee of \$81.50 per two months. The District remits \$63.80 of this fee to King County Department of Natural Resources for sewer treatment and disposal charge. There is an additional sewer charge of \$3.00 per one hundred cubic feet for water usage above 1,500 cubic feet. This is based on the lowest water usage for the six previous billings. Since most families use much less than 1,500 cubic feet during the coldest months, very few are billed for this sewer usage charge.

Accountable Management - Responsible Usage

STREET LIGHTING:

The street light rate is \$6.00 per two months.

The District provides street lighting service in cooperation with Puget Sound Energy or Seattle City Light. We do not operate or maintain these lights. If you notice a streetlight in need of service, please call IntoLight information line directly at 1-877-229-1235 or via their web page <http://www.intolight.com>.

EASEMENTS:

Many of the District's water and sewer lines have been constructed within easements crossing private property. If your property is affected by such an easement, your Title Report should have noted its existence. If this is the case, we ask that you take time to review the easement and the restrictions it places on that portion of your property. We would be happy to provide a copy of the recorded easement and discuss it with you at any time.

We are enclosing some literature for your information. Please note the "Automatic Funds Transfer" program is an **optional** service that we provide for your convenience. In the future, look for our customer newsletter in the mail. You can also get more information from our website at <http://www.nud.net/customer.html>

Once again, welcome to the District! We wish you and your family many happy years in your new home.

Sincerely,

Board of Commissioners



Trudy C. Rolla
President



D. Bruce Gardiner
Commissioner



D.A. Ellis
President



Robert Peterson
Commissioner



Margaret R. Wiggins
Secretary